

Jim Walton

818 E. Highland Ave.
Carthage, MO 64836
417.483.5901

e-mail: jim.walton@churchtechmatters.com

blog: <http://www.churchtechmatters.com>

website: <http://www.jimwalton.org>

twitter: [@jimwalton](https://twitter.com/jimwalton)

Church Service

Fairview Christian Church, Carthage, MO

June, 2007 – present

Tech Arts Ministry Leader (volunteer)

Responsible for all things technical across the church including A/V/L, media, IT and video production. Leading and coordinating a team of volunteers in all of these areas, while emphasizing the ministry aspect of everything we touch, as a team. I am responsible to ensure that the right people are in place on Sunday morning for all A/V/L duties and I also work closely with the Sr. Pastor and Worship Pastor on defining media elements of the weekly services. I also support nearly 20 desktops and 1 server across the network.

Christ's Church of Oronogo, Oronogo, MO

April, 2004 – December, 2005

Sole IT guy (volunteer)

Responsible for supporting around 20 desktops and 3 servers across the network, although this quickly grew to nearly 50 desktops. Through this growth, standardization was achieved bringing in all Dell hardware. Much of my time was dedicated to working one on one with various ministry leaders on how to use different technology more effectively. While there, I became A+ certified.

Employment

Leggett & Platt, Carthage, MO

August, 2002 – Present

Advanced Systems Analyst

Developed a reporting system based on Crystal Reports for L & P's largest plant, including defining processes as well as training end users and developers. This system has been duplicated for over 5 additional plants. Also, developed several reports for the help center to track various metrics, such as length of time to close individual tickets and average length to close tickets.

Designed several applications in MS Access:

- invoice scanning application, which has been used on a daily basis for over 4 years
- a purchasing application, to lower purchasing costs company-wide
- a cash register prototype

Thrifty Rent A Car Systems, Tulsa, OK

March, 2001 – October, 2001

Developer/Analyst II

Managed a team of overseas developers and guided them in best practices for developing and designing reports in Actuate. Wrote report design documentation for the Fleet Management System (FMS) and managed quality control of entire report development process, ensuring corporate standards were maintained. Assisted in establishing company wide standards for reporting including report development, web development and server administration. Analyzed best reporting tool for each type of report. Developed a database to track report development process, from design document to report completion. Stayed in contact with Actuate representatives to be informed of the latest developments in the software. Involved in database design and navigation of FMS.

MCI-WorldCom, Tulsa, OK

August, 1998 – March, 2001

Application Developer

XML and XSL development for eBilling project, as well as lead Actuate developer for eBilling and Wholesale Local Services project. Responsible for developing web-based reports to meet customer and management requirements. Able to manage multiple projects while consistently meeting deadlines. Also, responsible for various other Actuate development projects, mostly in an Oracle database environment. Prior to development, responsible for writing test plans and test cases and tested new system functionality and met all deadlines, as required. Also, developed a Knowledge database using Microsoft Access and Visual Basic to track system problems and resolutions, allowing the company to build a history of resolutions for recurring system issues.

First Data Corporation, Tulsa, OK

May, 1995 – March, 1998

Developer/ Analyst

Developed and implemented automated processes for reporting critical data for internal management and over 20 nationwide clients in a 24 X 7 multi-site call center with call volumes exceeding 850,000/ month. Regularly met with all levels of management and clients to assess needs and create clear and concise reports. Transitioned spreadsheet based manual reporting processes to a relational database environment. Implemented Crystal Reports to generate daily, weekly, and monthly reports. This resulted in more accurate and more credible reporting, allowing the MIS department to operate more efficiently by reducing data entry.

EDUCATION

John Brown University Siloam Springs, AR

B.S. Business Administration